



Remote Hands

On hand to keep your infrastructure up and running

Cologix's remote hands service provides customers with 24/7 access to onsite, expert technicians, serving as an extension of your IT team. Our certified team offers flexible Remote Hands packages to manage your infrastructure and uptime without the high cost of sending your IT staff to the data center.

We provide support to help install, operate, troubleshoot and manage your infrastructure as well as rapid response to avoid an IT emergency. Cologix's remote hands services save customers time and additional IT resources while avoiding costly disruptions. With our support, your IT team can focus on other important tasks and rest assured knowing your infrastructure is in safe hands.

Cologix Remote Hands Features:

Troubleshooting

- Onsite technical assistance
- Remote visual verification for troubleshooting circuits, loops & fiber
- Diagnostic & signal testing for cross connect circuits

Install Services

- Ladder rack build-outs
- Rack & stack equipment
- Swap removable media

Cable Services

- Move & secure existing cables
- Terminate existing cross connects

Onsite Maintenance

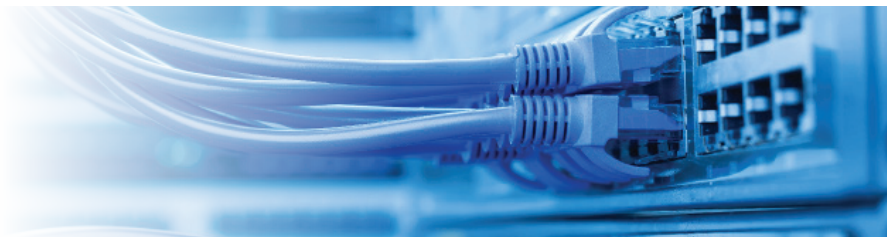
- Verify equipment status
- Reboot & recycle power equipment
- Type commands on customer preinstalled console
- Label equipment or provide digital photos

Need help managing your data center equipment for routine, planned or even emergency services? We're on hand to help.

Call or email us today:

Sales@cologix.com or

+1.855.265.6449



ASHBURN | COLUMBUS | DALLAS | JACKSONVILLE
LAKELAND | MINNEAPOLIS | MONTREAL | NEW JERSEY
SILICON VALLEY | TORONTO | VANCOUVER

RH0921

Remote Hands

On Hand Technical Support

Cologix onsite technical experts are an extension of your IT team, ready to support your infrastructure across North America.

Market	Data Center	Address	24/7 Coverage	Business Hours M-F
Columbus	COL1	535 Scherers Court		
Columbus	COL2	555 Scherers Court		
Columbus	COL3	585 Scherers Court		
Dallas	DAL1	1950 N. Stemmons Freeway		
Dallas	DAL2	1950 N. Stemmons Freeway		
Dallas	DAL3	1950 N. Stemmons Freeway		
Jacksonville	JAX1	421 West Church Street		
Jacksonville	JAX2	4800 Spring Park Road		
Lakeland	LAK1	2850 Interstate Drive		
Minneapolis	MIN1	511 11th Avenue South		
Minneapolis	MIN2	511 11th Avenue South		
Minneapolis	MIN3	511 11th Avenue South		
Minneapolis	MIN4	511 11th Avenue South		
New Jersey	NNJ1	1719 NJ Route 10 #111		
New Jersey	NNJ2	9 Wing Drive		
New Jersey	NNJ3	200 Webro Road		
New Jersey	NNJ4	16 Wing Drive		
Montreal	MTL1	625 Rene-Levesque Blvd		
Montreal	MTL2	3000 Rene Levesque Blvd		
Montreal	MTL3	1250 Rene-Levesque West		
Montreal	MTL4	7171 Jean-Talon East		
Montreal	MTL5	2351 Alfred Nobel		
Montreal	MTL6	2341 Alfred Nobel		
Montreal	MTL7	1155 Robert – Bourassa Boulevard		
Montreal	MTL8-H	7350 Rue Frederick Banting Saint-Laurent		
Montreal	MTL9-H	2525 Canadien Street, Drummondville		
Montreal	MTL10-H	530 Beriault Street, Longueuil		
Montreal	MTL11	875 Rue Saint-Antoine		
Silicon Valley	SV1	2050 Martin Ave., Santa Clara		
Toronto	TOR1	151 Front Street West		
Toronto	TOR2	905 King Street West		
Toronto	TOR3	905 King Street West		
Vancouver	VAN1	555 West Hastings Street		
Vancouver	VAN2	1050 West Pender Street		
Vancouver	VAN3	2828 Natal Street		



REMOTE HANDS SERVICES